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### Medicare Advantage (MAPD)

Fax Emrick:

(217) 833-2046

### Medicare Advantage (MAPD) (cont)

Email:

[newbusiness@emrickgroup.com](mailto:newbusiness@emrickgroup.com)



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Medicare Advantage (MAPD) (cont)

Allison@emrickgroup.com

Prescription Drug Plan (PDP)

Fax Emrick:

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### Prescription Drug Plan (PDP) (cont)

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(217) 833-2046

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Email:

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Allison@emrickgroup.com

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Mail:

If Collecting Premium:



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Medicare Supplement (MSUP) (cont)

AARP Healthcare Options

Medicare Supplement (MSUP) (cont)

UHC Insurance Company Co.



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Medicare Supplement (MSUP) (cont)

P.O. Box 105331

Medicare Supplement (MSUP) (cont)

Atlanta, GA 30348-9534



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Medicare Supplement (MSUP) (cont)

Overnight Mail:

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UHC Enrollment Division



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4868 HA Hwy 86

Medicare Supplement (MSUP) (cont)

Foreste Park, GA 30297



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### Medicare Supplement (MSUP) (cont)

Disenroll-  
ment:

Client MUST call into Customer Service: (800) 523-  
5800

### Medicare Supplement (MSUP) (cont)

Or Fax signed request: (248) 524-5749



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### Contact Information

**Producer Help Desk:** (888) 381-8581

### Contact Information (cont)

**Customer Support:** (888) 381-8581



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### Contact Information (cont)

**Lean Support:** (888) 381- 8581 x 5

### Contact Information (cont)

**Deb Ostermeyer Agent Manager:** **Office:** (314) 592-7717



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### Contact Information (cont)

Cell: (314) 677-4499

### Contact Information (cont)

Email: [dostermeyer@uhc.com](mailto:dostermeyer@uhc.com)



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### Quick Links

Supplies:

Login to Jarvis:

### Quick Links (cont)

[www.uhcjarvis.com](http://www.uhcjarvis.com)



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### Quick Links (cont)

[Sales & Marketing Tools](#)>[Sales Material](#)>[Sales Materials Portal](#)

### Quick Links (cont)

**Provider Search:** [www.uhc.com/find-a-physician](http://www.uhc.com/find-a-physician)



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### Quick Links (cont)

Dental Provider Search:

Login Jarvis:

### Quick Links (cont)

[www.uhcjarvis.com](http://www.uhcjarvis.com)



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### Quick Links (cont)

[Provider Search> Dental](#)

### Electronic Applications

[LEAN:](#)

[Login Jarvis:](#)



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Electronic Applications (cont)

[www.uhcjarvis.com](http://www.uhcjarvis.com)

Electronic Applications (cont)

[Enrollment>Lean](#)



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AETNA

Medicare Advantage (MAPD)

FAX:

(866) 756-5514

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### Medicare Advantage (MAPD) (cont)

Mail:

Aetna

### Medicare Advantage (MAPD) (cont)

P.O. Box 7770



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### Medicare Advantage (MAPD) (cont)

London, KY 40742

### Contact Information

Broker Support:

(866) 714-9301



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### Contact Information (cont)

[brokersupport@aetna.com](mailto:brokersupport@aetna.com)

### Contact Information (cont)

**Customer Service:**

(800) 533-0367



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### Contact Information (cont)

**Brent Bantz Broker Manager:**

**Office:** (314) 506-1541

### Contact Information (cont)

**Cell:** (314) 440-4838



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### Contact Information (cont)

Email: [BantzB@aetna.com](mailto:BantzB@aetna.com)

### Electronic Applications

Ascend:

[www.aetnaproducerworld.com](http://www.aetnaproducerworld.com)



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#### Request Access through Aetna Producer World



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### Medicare Supplement (MSUP)

Fax Emrick:

(217) 833-2046

### Medicare Supplement (MSUP) (cont)

Mail:

AETNA



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Medicare Supplement (MSUP) (cont)

Senior Supplement Insurance

Medicare Supplement (MSUP) (cont)

PO Box 14399



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### Medicare Supplement (MSUP) (cont)

Lexington, KY 40512-9700

### Contact Information

Broker Support:

(866) 272-6630



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### Contact Information (cont)

Disenrollment Letter fax to: (855) 291-0553

### Quick Links

Supplies: [www.aetnaseniorproducts.com](https://www.aetnaseniorproducts.com)



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### Dental

Fax Emrick:

(217) 833-2046

### Dental (cont)

Mail:

Aetna



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Dental (cont)

Senior Supplement Insurance

Dental (cont)

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### Dental (cont)

Lexington, KY 40512-9700

### Dental (cont)

Broker Support:

(800) 264-4000



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### Dental (cont)

#### Supplies:

[www.aetnaseniorproducts.com](http://www.aetnaseniorproducts.com)

### Dental (cont)

#### Provider Search:

[www1.careington.com/dentists/](http://www1.careington.com/dentists/)



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### Dental (cont)

**Electronic Application:** [www.aetnaseniorproducts.com](http://www.aetnaseniorproducts.com)

### Ancillary Products

**Fax Emrick:** (217) 833-2046



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### Ancillary Products (cont)

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### Ancillary Products (cont)

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### Ancillary Products (cont)

Lexington, KY 40512-9700



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### Ancillary Products (cont)

**Broker Support:** (800) 264-4000

### Ancillary Products (cont)

**Supplies:** [www.aetnaseniorproducts.com](https://www.aetnaseniorproducts.com)



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### Ancillary Products (cont)

**Electronic Application:** [www.aetnaseniorproducts.com](http://www.aetnaseniorproducts.com)

### Allwell/Centene



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Fax: (844) 222-3180

### Medicare Advantage (MAPD) (cont)

Must use Allwell/Centene fax cover sheet



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Medicare Advantage (MAPD) (cont)

**Mail:**

**Medicare Enrollment Department**

Medicare Advantage (MAPD) (cont)

P.O. Box 2020



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Farmington, MO 63640

Medicare Advantage (MAPD) (cont)

**Broker Support:**

(844) 202-6811



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Electronic Application:

Ascend Online/App Request Access: Broker Support

Medicare Advantage (MAPD) (cont)

[medicarebrokerservices@centene.com](mailto:medicarebrokerservices@centene.com)



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Medicare Advantage (MAPD) (cont)

**Sandy Volk McColl**

**Phone:** (314) 243-0478

Medicare Advantage (MAPD) (cont)

**Medicare Account Executive**

**Email:** [sandra.volk@centene.com](mailto:sandra.volk@centene.com)



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Anthem

Medicare Advantage (MAPD)

Fax:

(844) 236-7967

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Medicare Advantage (MAPD) (cont)

Mail

P.O. Box 659816

Medicare Advantage (MAPD) (cont)

San Antonio, TX 78265-9116



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Prescription Drug Plan (PDP)

Fax:

(800) 833-8554



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Prescription Drug Plan (PDP) (cont)

Mail:

P.O. Box 659403

Prescription Drug Plan (PDP) (cont)

San Antonio, TX 78265-9714



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Prescription Drug Plan (PDP) (cont)

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Medicare Supplement (MSUP)

{{ac}Fax:

(844) 236-7967



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### Medicare Supplement (MSUP) (cont)

**Mail:**

P.O. Box 659816

### Medicare Supplement (MSUP) (cont)

San Antonio, TX 78265-9116



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### Medicare Supplement (MSUP) (cont)

PAGE 7 of Application AGENCY NUMBER: MB2296

### Contact Information

Broker Support: (877) 304-6470



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### Contact Information (cont)

**Customer Service:** (800) 633-4368

### Contact Information (cont)

**Application Status:** (855) 277-6071



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### Contact Information (cont)

**Regional Sales Manager: Thomas Edgeton**

**Cell:** (314) 502-7917

### Contact Information (cont)

**Email:** [thomas.edgeton@anthem.com](mailto:thomas.edgeton@anthem.com)



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### Contact Information (cont)

**Regional Sales Manager: Gina Wallis**

**Cell:** (314) 399-5012

### Contact Information (cont)

**Email:** [Gina.Wallis@anthem.com](mailto:Gina.Wallis@anthem.com)



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### Contact Information (cont)

**Regional Sales Manager: Kimberley Madsen**    **Cell (417) 987-3758**

### Quick Links

**Supplies:** [www.anthem.com](https://www.anthem.com)



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### Electronic Applications

**mproducer:** [mproducer.anthem.com/mproducer/public/login](https://mproducer.anthem.com/mproducer/public/login)

### Anthem Extras

**Fax:** (877) 238-1107



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Anthem Extras (cont)

**Mail:** Anthem Blue Cross and Blue Shield

Anthem Extras (cont)

P.O. Box 5028



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Anthem Extras (cont)

Denver, CO 80217-5028

Anthem Extras (cont)

Customer Service:

(877) 391-3897



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Anthem Extras (cont)

Order Supplies:

[www.anthem.com](http://www.anthem.com)



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### Essence



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### Medicare Advantage (MAPD)

Phone in or Use Quick Entry ALL Applications, then mail:

### Medicare Advantage (MAPD) (cont)

Tele-Enrollment Line:

(877) 259-8657



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Medicare Advantage (MAPD) (cont)

Mail

PO BOX 12487

Medicare Advantage (MAPD) (cont)

St. Louis, MO 63141



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### Medicare Advantage (MAPD) (cont)

**Quick Entry:** [producer.essencehealthcare.com](https://producer.essencehealthcare.com)

### Medicare Advantage (MAPD) (cont)

**After Call-In Mail:**

1. Application
2. Checklist
3. Scope of Appointment



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### Contact Information

**Producer Support:** (877) 259-8657

### Contact Information (cont)

**Outside Sales Manager: Jenifer Dickson** **Cell** (314) 598-5585



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### Contact Information (cont)

Office (314) 770-3402

### Contact Information (cont)

Email: [jdickson@lumeris.com](mailto:jdickson@lumeris.com)



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### Quick Links

**Provider Search:** [www.essencehealthcare.com/find-a-doctor/](http://www.essencehealthcare.com/find-a-doctor/)

### Quick Links (cont)

**Dental Provider Search:** [govservices.dentaquest.com](http://govservices.dentaquest.com)



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### Electronic Applications

Login: [producer.essencehealthcare.com](https://producer.essencehealthcare.com)

### Electronic Applications (cont)

[Click on Start New Application](#)



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Humana



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### Medicare Advantage (MAPD)

Fax: (877) 889-9936

### Medicare Advantage (MAPD) (cont)

Mail Humana Medicare Enrollment



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Medicare Advantage (MAPD) (cont)

P.O. Box 14309

Medicare Advantage (MAPD) (cont)

Lexington, KY 40512-4309



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### Medicare Advantage (MAPD) (cont)

#### Vantage-Upload Paper Application:

1. Scan and Save App and SOA on your Desktop.
2. Login to Vantage and Select "Upload Paper Applications."
3. Enter Client Name and Application Id (Found at the bottom of app).
4. Upload the paper application digital file and submit.
5. An email will be sent to you Humana secure mailbox for confirmation.

### Prescription Drug Plan (PDP)

Fax:

(877) 889-9936

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Prescription Drug Plan (PDP) (cont)

Mail

Humana Medicare Enrollment

Prescription Drug Plan (PDP) (cont)

P.O. Box 14309



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### Prescription Drug Plan (PDP) (cont)

Lexington, KY 40512-4309

### Prescription Drug Plan (PDP) (cont)

#### **Vantage-Upload Paper Application:**

1. Scan and Save App and SOA on your Desktop.
2. Login to Vantage and Select "Upload Paper Applications."
3. Enter Client Name and Application Id (Found at the bottom of app).
4. Upload the paper application digital file and submit.
5. An email will be sent to you Humana secure mailbox for confirmation



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### Medicare Supplement (MSUP)

Fax: (877) 889-9936

### Medicare Supplement (MSUP) (cont)

Mail Humana Medicare Enrollment



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Medicare Supplement (MSUP) (cont)

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Lexington, KY 40512-4309



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### Medicare Supplement (MSUP) (cont)

- Vantage-Upload Paper Application:**
1. Scan and Save App and SOA on your Desktop.
  2. Login to Vantage and Select "Upload Paper Applications."
  3. Enter Client Name and Application Id (Found at the bottom of app).
  4. Upload the paper application digital file and submit.
  5. An email will be sent to you Humana secure mailbox for confirmation

### Contact Information

**Agent Support:** (800) 309-3163

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### Contact Information (cont)

**Customer Support:** (855) 691-9987

### Contact Information (cont)

**John Kelly Sr. Market Manager:** **Cell:** (217) 720-3000



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### Contact Information (cont)

Office: (314) 296-7529

### Contact Information (cont)

Email [jkelly2@humana.com](mailto:jkelly2@humana.com)



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### Electronic Applications

**Enrollment Hub:** [www.enrollmenthub.humana.com](https://www.enrollmenthub.humana.com)

### Electronic Applications (cont)

**Fast App:** **Login:** [www.humana.com](https://www.humana.com)



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Electronic Applications (cont)

[Click on Fast App](#)



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Lasso



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### Medicare MSA

Fax Emrick:

(217) 833-2046

### Medicare MSA (cont)

Mail:

Lasso Healthcare MSA



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Medicare MSA (cont)

Attention: Enrollment

Medicare MSA (cont)

P.O. Box 60690



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### Medicare MSA (cont)

Harrisburg, PA 17106-0690

### Medicare MSA (cont)

Broker Support:

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### Medicare MSA (cont)

Customer Service:

(866) 766-2583

### Medicare MSA (cont)

Electronic Application:

[www.lassohealthcare.com/](http://www.lassohealthcare.com/)



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Lumico

Medicare Supplement (MSUP)

Fax Emrick:

(217) 833-2046



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Medicare Supplement (MSUP) (cont)

Mail:

Lumico Life Insurance

Medicare Supplement (MSUP) (cont)

P.O. Box 10874



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Medicare Supplement (MSUP) (cont)

Clearwater, FL 33757-8874

Medicare Supplement (MSUP) (cont)

Broker Services:

(855) 774-4491



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### Medicare Supplement (MSUP) (cont)

Electronic      [www.service.iasadmin.com/gateway/login.aspx?](http://www.service.iasadmin.com/gateway/login.aspx?pp=pFDD&pn=YZ&y1tv0=n)  
Applic-                      [pp=pFDD&pn=YZ&y1tv0=n](http://www.service.iasadmin.com/gateway/login.aspx?pp=pFDD&pn=YZ&y1tv0=n)  
ation:

### Mutual of Omaha



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### Medicare Supplement (MSUP)

Fax Emrick:

(217) 833-2046

### Medicare Supplement (MSUP) (cont)

Mail:

United of Omaha Life Ins. Co.



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Medicare Supplement (MSUP) (cont)

PO Box 3608

Medicare Supplement (MSUP) (cont)

Omaha, NE 68103-3608



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### Medicare Supplement (MSUP) (cont)

**Disenrollment Fax letter to:** (402) 997-1906

### Medicare Supplement (MSUP) (cont)

**Broker Support:** (800) 995-9324



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### Medicare Supplement (MSUP) (cont)

**Electronic Application:** <http://accounts.mutualofomaha.com>

### Prescription Drug Plan (PDP)

**Fax Emrick:** (217) 833-2046 (217) 833-2046



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Prescription Drug Plan (PDP) (cont)

**Mail:**

**Mutual of Omaha Rx**

Prescription Drug Plan (PDP) (cont)

**Broker Support:**

**P.O. Box 3625**

C

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Prescription Drug Plan (PDP) (cont)

Scranton, PA 18505

Prescription Drug Plan (PDP) (cont)

(877) 775-1360



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### Prescription Drug Plan (PDP) (cont)

**ON THE APPLICATION PAGE 13 Under Broker Information you must Fill in the Carrier # Mutual Plus Carrier # 8485 Mutual Value Carrier # 8481**

### SilverScript



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### Prescription Drug Plan (PDP)

**REQUIRED: ALL PAPER Applications must be ENTERED online at:** [www.silverscriptagentportal.com](https://www.silverscriptagentportal.com)

### Prescription Drug Plan (PDP) (cont)

**Original Application must be either Faxed to:** (866) 552-6205



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Prescription Drug Plan (PDP) (cont)

OR Emailed Encrypted

[enrollmentverification@caremark.com](mailto:enrollmentverification@caremark.com)

Prescription Drug Plan (PDP) (cont)

Mail: AFTER entering online:

ATTN: Agent Processing



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Prescription Drug Plan (PDP) (cont)

PO Box 30002

Prescription Drug Plan (PDP) (cont)

Pittsburgh, PA 15222-0330



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### Prescription Drug Plan (PDP) (cont)

Broker Support:

(888) 277-4174

### Prescription Drug Plan (PDP) (cont)

Customer Service:

(866) 235-5660



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### Prescription Drug Plan (PDP) (cont)

**Supplies:** [www.silverscriptagentportal.com](https://www.silverscriptagentportal.com)

### Prescription Drug Plan (PDP) (cont)

**Electronic Applications:** [www.silverscriptagentportal.com](https://www.silverscriptagentportal.com)



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Renaissance

Medicare Supplement (MSUP)

Fax Emrick:

(217) 833-2046



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### Medicare Supplement (MSUP) (cont)

Mail:

**Renaissance Life & Health Ins.**  
Health Administrative Office

### Medicare Supplement (MSUP) (cont)

PO BOX 27248



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Medicare Supplement (MSUP) (cont)

Salt Lake City, UT 84127-0248

Medicare Supplement (MSUP) (cont)

Broker Support:

(309) 323-8400



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### Medicare Supplement (MSUP) (cont)

**Underwriting:** (800) 322-0160 ext 2823 or 2642

### Medicare Supplement (MSUP) (cont)

**Customer Service:** (844) 202-4150 option 1



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### Medicare Supplement (MSUP) (cont)

#### Supplies:

<https://ren.admin-portal.org>.

### Medicare Supplement (MSUP) (cont)

#### Electronic Applications:

<https://ren.admin-portal.org>.



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TransAmerica

Medicare Supplement (MSUP)

**Fax:** (866) 834-0437 (use Fax Cover Sheet provided)



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### Medicare Supplement (MSUP) (cont)

**Mail:** 4333 Edgewood Road NE

### Medicare Supplement (MSUP) (cont)

Cedar Rapids, IA 52499



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### Medicare Supplement (MSUP) (cont)

**Electronic Application:** <https://www.taagentnetinfo.com/>

### WellCare



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### Prescription Drug Plan (PDP)

Fax: (866) 388-1521

### Prescription Drug Plan (PDP) (cont)

**Paper Application Submitted via Fax:**

1. Fax App. with barcode linked with Agent ID
2. Barcode must be submitted as the FINAL page
3. Barcode will be scanned/connected to Agent



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### Prescription Drug Plan (PDP) (cont)

**AVL**

(877) 297-3628

### Prescription Drug Plan (PDP) (cont)

**Broker Support:**

(866) 822-1339



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### Prescription Drug Plan (PDP) (cont)

**Broker Support RFI:** (877) 677-5609

### Prescription Drug Plan (PDP) (cont)

**Customer Service:** (888) 550-5252 (Wellness Rx, Classic Rx Saver)



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### Prescription Drug Plan (PDP) (cont)

**Customer** (833) 207-4241(Rx Select, Value Plus and Value  
**Service:** Script)

### Prescription Drug Plan (PDP) (cont)

**Supplies:**



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Prescription Drug Plan (PDP) (cont)

Electronic Application: [www.wellcarerep.com/agentID](https://www.wellcarerep.com/agentID)



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